Urban Indian Organization

National Uniform Data System Summary Report - 2020

Data As Of: 5/2/2023, with 41 Sites Reporting

National Uniform Data System Summary Report Final - Calendar Year 2020

The National Uniform Data System (UDS) reports provide a "snapshot" of program performance for the reporting calendar year. Data in the National UDS reports are a result of validated data at the individual Urban Indian Organization (UIO) sites.

Data includes basic demographic information on the populations served and types and quantities of services provided. The following Tables indicate key findings of the Calendar Year (CY) 2020 UDS for the entire UIO population served as well as for each of the four program types. Beginning in CY 2020, UDS reports were expanded to display telemedicine/virtual visit counts separately from the in-person visit counts. In addition, key trends are addressed. Note: The UDS summaries report Universal data (all patients) and American Indian and Alaska Native (Al/AN) patients only. Indian Health Service (IHS) funding is not used for non-Al/AN patients/services. An UIO may receive funding from sources other than IHS, which support the non-Al/AN population as well as the Al/AN population.

The data from the 41 UIOs are included in the UDS Summary Report for CY 2020. The IHS Office of Urban Indian Health Programs funds four types of programs: Full Ambulatory, Limited Ambulatory, Outreach and Referral, and Residential Treatment Center.

- · Full Ambulatory Care: Programs providing direct medical care to the population served for 40 or more hours per week.
- · Limited Ambulatory Care: Programs providing direct medical care to the population served for less than 40 hours per week.
- Outreach and Referral: Programs providing case management of behavioral health counseling and education services, health promotion/ disease
 prevention education, and immunization counseling but not direct medical care services.
- · Residential Treatment Center: Programs providing residential substance abuse treatment, recovery, and prevention services.

UIO scopes of work are based upon their service population, health status, and documented unmet needs of the Urban Indian community they serve.

Table 1. Total Patients and Demographic Information

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Table 1a reports the total number of community members served by the UIO through Telehealth and in-person visits and the percentage who are Al/AN.

| Description | Treatm | lential ent Ctr =4) | Refe | ach & erral i=6) | Ambu | ited latory =7) | Fu Ambul (n=2 | latory | 42% 63,684 | |
|-----------------------|--------|---------------------------|-------|------------------------|-------|-----------------------|---------------------|--------|---------------|--------|
| | Total | AI/AN | Total | Al/AN | Total | AI/AN | Total | AI/AN | Total | AI/AN |
| Total Patients | 2,184 | 945 | 1,527 | 1,473 | 5,719 | 3,522 | 148,480 | 60,622 | 157,910 | 66,562 |
| % AI/AN (1) | 43% | | 96% | | 62% | | 41% | | 42% | |
| Male | 1,266 | 536 | 670 | 666 | 2,188 | 1,219 | 59,560 | 24,550 | 63,684 | 26,971 |
| Female | 918 | 410 | 812 | 801 | 3,013 | 1,891 | 81,106 | 34,850 | 85,849 | 37,935 |
| % Pediatric (<15 yrs) | 4% | 1% | 7% | 7% | 9% | 10% | 20% | 18% | 19% | 17% |
| % Geriatric (65+ yrs) | 1% | 0% | 13% | 14% | 10% | 9% | 9% | 9% | 9% | 9% |
| % Women (15-44 yrs) | 31% | 31% | 24% | 24% | 26% | 26% | 27% | 31% | 27% | 30% |

Table 1b reports the total number of community members served by the UIO through Telehealth and the percentage who are AI/AN.

| Description: Telehealth | Treatm | Residential Treatment Ctr (n=4) | | Outreach & Referral (n=6) | | Limited Ambulatory (n=7) | | Full Ambulatory (n=24) | | Total (n=41) | |
|-------------------------|--------|---------------------------------------|-------|---------------------------------|-------|--------------------------------|--------|------------------------------|--------|-----------------|--|
| | Total | AI/AN | Total | AI/AN | Total | AI/AN | Total | AI/AN | Total | AI/AN | |
| Total Patients | 781 | 349 | 70 | 65 | 25 | 22 | 27,689 | 12,676 | 28,565 | 13,112 | |

| Description: Telehealth | Treatm | dential nent Ctr =4) | | ach & erral i=6) | Ambu | ited latory =7) | Full Ambulatory (n=24) | | Total (n=41) | |
|-------------------------|--------|----------------------------|-------|------------------------|-------|-----------------------|------------------------------|-------|-----------------|-------|
| | Total | AI/AN | Total | Al/AN | Total | AI/AN | Total | AI/AN | Total | AI/AN |
| % AI/AN (1) | 45% | | 93% | | 88% | | 46% | | 46% | |
| Male | 418 | 175 | 21 | 20 | 8 | 6 | 10,767 | 4,631 | 11,210 | 4,832 |
| Female | 363 | 175 | 44 | 40 | 16 | 16 | 16,713 | 7,934 | 17,136 | 8,165 |
| % Pediatric (<15 yrs) | 4% | 1% | 4% | 5% | 0% | 0% | 8% | 9% | 7% | 9% |
| % Geriatric (65+ yrs) | 0% | 0% | 14% | 15% | 20% | 23% | 11% | 10% | 11% | 10% |
| % Women (15-44 yrs) | 43% | 37% | 30% | 29% | 36% | 41% | 28% | 30% | 29% | 30% |

⁽¹⁾ Calculated as the percent of patients who are Al/AN out of total patients

NOTE: Percentages are rounded throughout the summary report.

Table 2. Socioeconomic Characteristics

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Table 2a reports socioeconomic characteristics of patients served by UIO funded programs through Telehealth and in-person visits.

| Description | Residential Treatment Ctr (n=4) | | Ref | each & erral n=6) | Ambı | nited ulatory =7) | Fu Ambu (n= | latory | Total (n=41) | |
|----------------|---------------------------------------|-------|-------|-------------------------|-------|-------------------------|-------------------|--------|-----------------|--------|
| | Total | AI/AN | Total | AI/AN | Total | AI/AN | Total | AI/AN | Total | AI/AN |
| Total Patients | 2,184 | 945 | 1,527 | 1,473 | 5,719 | 3,522 | 148,480 | 60,622 | 157,910 | 66,562 |
| % AI/AN (1) | 43% | | 96% | | 62% | | 41% | | 42% | |
| % Unknown (2) | 37% | 82% | 82% | 82% | 33% | 23% | 31% | 18% | 32% | 20% |
| % Medicaid | 54% | 0% | 7% | 7% | 32% | 38% | 40% | 44% | 40% | 43% |
| % Medicare | 0% | 0% | 4% | 4% | 7% | 9% | 7% | 10% | 7% | 10% |
| % Private | 0% | 0% | 10% | 9% | 22% | 18% | 21% | 35% | 21% | 33% |

Table 2b reports socioeconomic characteristics of patients served by UIO funded programs through Telehealth.

| Description: Telehealth | Residential Treatment Ctr cription: Telehealth (n=4) | | Ref | each & erral n=6) | Ambi | nited ulatory =7) | Fu Ambu (n= | latory | Total (n=41) | |
|-------------------------|--|-------|-------|-------------------------|-------|-------------------------|-------------------|--------|-----------------|--------|
| | Total | AI/AN | Total | AI/AN | Total | AI/AN | Total | AI/AN | Total | AI/AN |
| Total Patients | 781 | 349 | 70 | 65 | 25 | 22 | 27,689 | 12,676 | 28,565 | 13,112 |
| % AI/AN (1) | 45% | | 93% | | 88% | | 46% | | 46% | |
| % Unknown (2) | 43% | 109% | 43% | 46% | 8% | 5% | 9% | 12% | 10% | 15% |
| % Medicaid | 37% | 0% | 20% | 20% | 72% | 73% | 45% | 46% | 45% | 45% |
| % Medicare | 0% | 0% | 3% | 3% | 24% | 27% | 9% | 12% | 9% | 12% |
| % Private | 0% | 0% | 11% | 12% | 16% | 18% | 23% | 36% | 22% | 35% |

- (1) Calculated as the percent of patients who are Al/AN out of total patients
- (2) Uninsured data not available in the National Data Warehouse (NDW), but "Unknown" can be determined by null insurance data values.

Table 3. Trend In Patients Served And Visits

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Table 3 reports trends (2016-2020) in Patients Served and Total Visits, for both Universal and Al/AN populations.

| Description: Universal (1) | 2016 (n=33) | 2017 (n=35) | 2018 (n=40) | 2019 (n=41) | 2020 (n=41) | Gross Change 2019-2020 | % Change 2019-2020 |
|--|----------------|----------------|----------------|----------------|----------------|---------------------------|-----------------------|
| Total Number of Patients Served/All Programs | 173,867 | 177, 838 | 179,417 | 183,810 | 157,910 | -25,900 | -14% |
| Total Medical Patients Served | 123,034 | 125,461 | 133,349 | 129,251 | 116,880 | -12,371 | -10% |
| Total Visits | 1,211,529 | 1,314,953 | 1,368,672 | 1,315,682 | 1,218,204 | -97,478 | -7% |

| Description: AI/AN (1) | 2016 (n=33) | 2017 (n=35) | 2018 (n=40) | 2019 (n=41) | 2020 (n=41) | Gross Change 2019-2020 | % Change 2019-2020 |
|---|----------------|----------------|----------------|----------------|----------------|---------------------------|-----------------------|
| Total Number of Al/AN Patients Served/All Programs | 72,552 | 75,808 | 72,305 | 76,760 | 66,562 | -10,198 | -13% |
| % of Total Patients who are Al/AN (% of total patients) | 42% | 43% | 40% | 42% | 42% | 0% | 0% |
| Total Al/AN Medical Patients Served | 49,843 | 51,876 | 54,011 | 53,721 | 47,361 | -6,360 | -12% |
| Total Al/AN Visits | 663,651 | 703,808 | 731,572 | 729,888 | 699,905 | -29,983 | -4% |

⁽¹⁾ The 2016-2020 data is primarily from NDW and includes data from non-RPMS sites that have submitted data to NDW.

Table 4. Patient Access Table 4 compares the total population and the Al/AN population served by UIOs on selected socioeconomic characteristics.

| Description: Universal | 2016 (n=33) | 2017 (n=35) | 2018 (n=40) | 2019 (n=41) | 2020 (n=41) | Gross Change 2019-2020 | % Change 2019-2020 |
|---------------------------------------|----------------|----------------|----------------|----------------|----------------|---------------------------|-----------------------|
| % Medical Patients | 71% | 70% | 74% | 70% | 74% | 4% | 6% |
| % Pediatric (<15 years old) | 18% | 18% | 21% | 20% | 19% | -1% | -5% |
| % Geriatric (age 65 and over) | 7% | 7% | 8% | 8% | 9% | 1% | 13% |
| % Women's health (age 15 -44) | 26% | 25% | 26% | 29% | 27% | -2% | -7% |
| % Unknown (1) | 36% | 39% | 31% | 19% | 32% | 13% | 68% |
| % with Medicaid or SCHIP coverage (2) | 45% | 41% | 48% | 53% | 40% | -13% | -25% |
| % with Medicare coverage | 9% | 8% | 8% | 8% | 7% | -1% | -13% |

| Description: Al/AN | 2016 (n=33) | 2017 (n=35) | 2018 (n=40) | 2019 (n=41) | 2020 (n=41) | Gross Change 2019-2020 | % Change 2019-2020 |
|-----------------------------------|----------------|----------------|----------------|----------------|----------------|---------------------------|-----------------------|
| % Al/AN Medical Patients | 69% | 68% | 75% | 70% | 71% | 1% | 1% |
| % Al/AN Pediatric (<15 years old) | 17% | 17% | 19% | 18% | 17% | -1% | -6% |

| Description: Al/AN | 2016 (n=33) | 2017 (n=35) | 2018 (n=40) | 2019 (n=41) | 2020 (n=41) | Gross Change 2019-2020 | % Change 2019-2020 |
|---|----------------|----------------|----------------|----------------|----------------|---------------------------|-----------------------|
| % Al/AN Geriatric (age 65 and over) | 7% | 7% | 8% | 8% | 9% | 1% | 13% |
| % Al/AN Women's health (age 15 -44) | 30% | 29% | 30% | 29% | 30% | 1% | 3% |
| % Al/AN Unknown (1) | 33% | 33% | 25% | 23% | 20% | -3% | -13% |
| % Al/AN with Medicaid or SCHIP coverage (3) | 41% | 40% | 45% | 43% | 43% | 0% | 0% |
| % Al/AN with Medicare coverage | 10% | 10% | 10% | 9% | 10% | 1% | 11% |

⁽¹⁾ Uninsured data not available in NDW, but "Unknown" can be determined by null insurance data values.

Table 5. Patients by Service

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Table 5a reports the percentage of all of the patients seen in the UIO through Telehealth and in-person visits who received services in each of the seven discrete service categories.

| Description | Treatn | dential nent Ctr =4) | Ref | each & erral n=6) | Ambu | nited ulatory =7) | Fu Ambu (n=: | latory | To (n= | |
|----------------------|--------|----------------------------|-------|-------------------------|-------|-------------------------|--------------------|--------|-----------|--------|
| | Total | AI/AN | Total | Al/AN | Total | AI/AN | Total | AI/AN | Total | AI/AN |
| Total Patients | 2,184 | 945 | 1,527 | 1,473 | 5,719 | 3,522 | 148,480 | 60,622 | 157,910 | 66,562 |
| % AI/AN (1) | 43% | | 96% | | 62% | | 41% | | 42% | |
| % Medical | 8% | 15% | 12% | 12% | 73% | 61% | 76% | 74% | 74% | 71% |
| % Dental | 8% | 15% | 9% | 9% | 0% | 0% | 27% | 25% | 25% | 23% |
| % Mental Health | 22% | 15% | 5% | 5% | 7% | 8% | 16% | 17% | 16% | 16% |
| % Substance Abuse | 86% | 97% | 5% | 5% | 4% | 5% | 4% | 5% | 5% | 7% |
| % Other Professional | 8% | 15% | 0% | 0% | 6% | 8% | 3% | 7% | 3% | 7% |
| % Vision | 0% | 0% | 0% | 0% | 0% | 0% | 2% | 3% | 2% | 3% |
| % Enabling | 8% | | 58% | 59% | 9% | 15% | 15% | 16% | 15% | 17% |

Table 5b reports the percentage of all of the patients seen in the UIO through Telehealth who received services in each of the seven discrete service categories.

| Description: Telehealth | Treatn | dential nent Ctr =4) | Ref | each & erral n=6) | Limited Ambulatory (n=7) | | Full Ambulatory (n=24) | | Total (n=41) | |
|-------------------------|--------|----------------------------|-------|-------------------------|--------------------------------|-------|------------------------------|--------|-----------------|--------|
| | Total | AI/AN | Total | AI/AN | Total | AI/AN | Total | AI/AN | Total | AI/AN |
| Total Patients | 781 | 349 | 70 | 65 | 25 | 22 | 27,689 | 12,676 | 28,565 | 13,112 |
| % AI/AN (1) | 45% | | 93% | | 88% | | 46% | | 46% | |
| % Medical | 22% | 41% | 0% | 0% | 52% | 55% | 79% | 76% | 77% | 74% |
| % Dental | 0% | 0% | 0% | 0% | 0% | 0% | 11% | 12% | 11% | 12% |

⁽²⁾ Medicaid data is available, but State Children's Health Insurance Program data is not available in the NDW.

⁽³⁾ The 2016-2020 data is primarily from NDW and includes data from non-RPMS sites that have submitted data to NDW.

| Description: Telehealth | Residential Treatment Ctr (n=4) | | Outreach & Referral (n=6) | | Ambı | nited ulatory =7) | Full Ambulatory (n=24) | | Total (n=41) | |
|-------------------------|---------------------------------------|-------|---------------------------------|-------|-------|-------------------------|------------------------------|-------|-----------------|-------|
| | Total | AI/AN | Total | AI/AN | Total | AI/AN | Total | AI/AN | Total | AI/AN |
| % Mental Health | 38% | 36% | 50% | 49% | 0% | 0% | 15% | 17% | 16% | 18% |
| % Substance Abuse | 84% | 97% | 27% | 28% | 48% | 45% | 3% | 3% | 6% | 6% |
| % Other Professional | 22% | 41% | 0% | 0% | 0% | 0% | 2% | 4% | 2% | 5% |
| % Vision | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% |
| % Enabling | 22% | | 60% | 65% | 0% | 0% | 5% | 7% | 6% | 8% |

⁽¹⁾ Calculated as the percent of patients who are AI/AN out of total patients

Table 6. Visits by Service

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As indicated in Table 6a, UIO funded programs provide continuity of care as evidenced by the average number of visits per patient by service category through Telehealth and in-person visits.

| Description | Treatm | Residential Freatment Ctr (n=4) | | Outreach & Referral (n=6) | | ited latory =7) | Full Ambulatory (n=24) | | Total (n=41) | |
|---|---------|---------------------------------|--------|---------------------------------|--------|-----------------------|------------------------------|---------|-----------------|---------|
| | Total | AI/AN | Total | AI/AN | Total | AI/AN | Total | AI/AN | Total | AI/AN |
| Total Visits | 109,338 | 85,653 | 12,625 | 12,399 | 37,476 | 27,481 | 1,058,765 | 574,372 | 1,218,204 | 699,905 |
| Medical Visit per Medical Patient (1) | 75.87 | 75.19 | 0.53 | 0.54 | 2.51 | 3.99 | 3.84 | 4.63 | 3.89 | 4.80 |
| Dental Visit per Dental Patient | 0.33 | 0.39 | 2.20 | 2.20 | 0.00 | 0.00 | 2.23 | 1.79 | 2.23 | 1.78 |
| Mental Health Visit per MH Patient | 9,97 | 7.28 | 9.14 | 9.14 | 12.36 | 4.78 | 5.50 | 6.07 | 5.70 | 6.26 |
| Substance Abuse Visit per SA Patient | 37.69 | 60.37 | 14.56 | 14.91 | 14.09 | 7.27 | 9.58 | 9.47 | 16.61 | 20.25 |
| Other Professional Visit per OP Patient | 46.25 | 33.23 | 0.00 | 0.00 | 7.43 | 7.08 | 5.30 | 4.27 | 6.72 | 5.33 |
| Total Vision Visits per Vision Patient | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 1.52 | 1.78 | 1.52 | 1.78 |
| Enabling Visit per Enabling Patient | 76.23 | 119.99 | 5.14 | 5.19 | 4.32 | 4.81 | 4.25 | 5.36 | 4.81 | 6.44 |

As indicated in Table 6b, UIO funded programs provide continuity of care as evidenced by the average number of visits per patient by service category through Telehealth.

| Description: Telehealth | Residential Treatment Ctr (n=4) | | Outreach & Referral (n=6) | | Limited Ambulatory (n=7) | | Full Ambulatory (n=24) | | Total (n=41) | |
|---------------------------------------|---------------------------------------|--------|---------------------------------|-------|--------------------------------|-------|------------------------------|--------|-----------------|---------|
| | Total | AI/AN | Total | AI/AN | Total | AI/AN | Total | AI/AN | Total | AI/AN |
| Total Visits | 75,454 | 60,619 | 1,044 | 1,024 | 65 | 57 | 112,609 | 49,320 | 189,172 | 111,020 |
| Medical Visit per Medical Patient (1) | 76.23 | 79.07 | | | 0.85 | 0.83 | 2.68 | 2.11 | 3.25 | 3.25 |

| Description: Telehealth | Residential Treatment Ctr (n=4) | | Outreach & Referral (n=6) | | Limited Ambulatory (n=7) | | Full Ambulatory (n=24) | | Total (n=41) | |
|---|---------------------------------------|--------|---------------------------------|-------|--------------------------------|-------|------------------------------|-------|-----------------|-------|
| | Total | AI/AN | Total | AI/AN | Total | Al/AN | Total | AI/AN | Total | AI/AN |
| Dental Visit per Dental Patient | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.73 | 1.04 | 0.73 | 1.39 |
| Mental Health Visit per MH Patient | 11.69 | 7.27 | 16.37 | 17.44 | | | 7.83 | 7.42 | 8.15 | 7.55 |
| Substance Abuse Visit per SA Patient | 5.75 | 4.49 | 17.47 | 18.44 | 4.33 | 4.50 | 8.02 | 10.38 | 7.18 | 7.86 |
| Other Professional Visit per OP Patient | 46.25 | 33.23 | 0.00 | 0.00 | 0.00 | 0.00 | 4.83 | 4.93 | 14.85 | 11.59 |
| Total Vision Visits per Vision Patient | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.53 | 0.27 | 0.53 | 0.27 |
| Enabling Visit per Enabling Patient | 76.23 | 100.79 | 6.45 | 6.45 | 0.00 | 0.00 | 5.37 | 5.33 | 12.92 | 15.77 |

⁽¹⁾ Medical visits exclude nursing visits.

Table 7. Utilization Back to top

Table 7 reports trends in visits per patient by three utilization categories.

| Description: Universal | 2016 (n=33) | 2017 (n=35) | 2018 (n=40) | 2019 (n=41) | 2020 (n=41) | Gross Change 2019-2020 | % Change 2019-2020 |
|--|----------------|----------------|----------------|----------------|----------------|---------------------------|-----------------------|
| Medical Visits per Medical Patient (1) | 4.05 | 4.08 | 3.84 | 3.60 | 3.89 | 0.29 | 8% |
| Substance Abuse Visits Per SA Patient | 4.57 | 6.38 | 15.62 | 11.95 | 16.61 | 4.66 | 39% |
| Mental Health Visits Per MH Patient | 5.53 | 5.28 | 5.73 | 4.52 | 5.70 | 1.18 | 26% |

| Description: Al/AN | 2016 (n=33) | 2017 (n=35) | 2018 (n=40) | 2019 (n=41) | 2020 (n=41) | Gross Change 2019-2020 | % Change 2019-2020 |
|--|----------------|----------------|----------------|----------------|----------------|---------------------------|-----------------------|
| Medical Visits per Medical Patient (1) | 4.92 | 4.70 | 4.44 | 4.30 | 4.80 | 0.50 | 12% |
| Substance Abuse Visits Per SA Patient | 7.56 | 7.89 | 16.40 | 11.95 | 20.25 | 8.30 | 69% |
| Mental Health Visits Per MH Patient | 5.30 | 5.4 | 6.36 | 4.98 | 6.26 | 1.28 | 26% |

⁽¹⁾ Medical visits exclude nursing visits.