INDIAN HEALTH SERVICE
2015 NATIONAL BEHAVIORAL HEALTH CONFERENCE

Behavioral Health Integration with Primary Care

C2: Utilizing RPMS for Data Extraction and Care Management

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Utilization of RPMS for Data Extraction and Care Management

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Learning Objectives

- Discuss the importance of clinical documentation and how it affects data reporting.
- Identify ways for health organizations to track health care trends within RPMS.
- Demonstrate how patient panels can be created and utilized for care management.

How Important is Standardized Clinical Documentation?

Extremely important! Having a standardized clinical documentation process and workflow helps:

- Providers understand documentation requirements and standards.
- To assist coders and billers to generate billing and reimbursement revenue.
- Ensure compliance with national standards, such as GPRA/GPRAMA, MU, etc.
- To provide more accurate data in reports.

When asking for assistance in running reports, you will need to understand and know how data is being documented.

RPMS Documentation Considerations (High Level)

- Do you have a multi-divisional database?
- Which RPMS application will BH providers be doing their clinical documentation in? Behavioral Health System (BHS), Electronic Health Record (EHR), or a combination of the two? It is important to remember to not do dual documentation for the same service.
- Is Patient Registration information being updated on a routine basis at the BH clinics and programs?
- Are you using a centralized scheduling process with the RPMS scheduling application?

RPMS Clinical Codes

- Determining which clinic code BH providers are using can help to extract data.
- The following are BH clinic codes:
  - 14 MENTAL HEALTH
  - 48 MEDICAL SOCIAL WORK
  - 43 ALCOHOL AND SUBSTANCE ABUSE
  - C4 BEHAVIORAL HEALTH
  - C9 TELEBEHAVIORAL HEALTH
- If you are using the Scheduling application, ensure the set-up clinic has the correct BH clinic code entered.
- The EHR visit will pass to PCC and AMH databases (and display in BHS v4.0) if the visit was created using one of these clinic codes.

BH Provider Class

- Ensure Behavioral Health providers are set up with one of the Behavioral Health provider class codes.
- An EHR visit will pass to PCC and AMH databases (and display in BHS v4.0) if any of the providers on the visit (primary or secondary) are included in the list of BH providers in the new BH PROVIDER CLASS CODE data dictionary.
- A EHR BH Provider Class group can be created, if needed, to be used for TIU Business rules for suppressed notes.

BH Provider Class Codes

- MEDICAL SOCIAL WORKER 06
- PSYCHOLOGIST 12
- MENTAL HEALTH TECHNICIAN 19
- ALCOHOLISM/SUB ABUSE COUNSELOR 48
- CONTRACT PSYCHIATRIST 49
- CONTRACT PSYCHOLOGIST 50
- LICENSED MEDICAL SOCIAL WORKER 62
- CONTRACT SOCIAL WORKER 63
- PSYCHIATRIST 81
- PSYCHOTHERAPIST 92
- MENTAL HEALTH (BA/BS ONLY) 94
- MENTAL HEALTH (MA ONLY) 95
- FAMILY THERAPIST 96
- DOMESTIC VIOLENCE
- COUNSELOR A7
- BEHAVIORAL HEALTH STUDENT C5
- BEHAVIORAL HEALTH AIDE/PRACTITIONER C9
- BEHAVIORAL HEALTH NURSE PRACTITIONER D1
- BEHAVIOR ANALYST D2

RPMS Documentation Considerations (Low Level)

- Which TIU clinical notes are used for which services? Are there specific ones for assessments, treatment plans, suicide events, etc.?
- If you are an EHR site passing data to BHS, all EHR visits must include an Activity Time.
- Are Evaluation and Management (E&M) and other Current Procedural Terminology codes utilized?
- Are Health factors, Vitals and Measurements, Exam codes, and Patient Education Codes used?
- Are all providers, not just BH providers, completing Suicide Reporting Forms? Remember this is a GPRA requirement!

KNOWING HOW DATA IS ENTERED AND STORED WILL ASSIST YOU WHEN TRYING TO EXTRACT DATA. IT CAN ALSO HELP A FACILITY OR PROGRAM TO CREATE PATIENT PANELS AND WITH COORDINATION OF CARE ACTIVITIES.

Functionality in RPMS EHR to Assist with Clinical Decision Support and Care Coordination

- Integrated Problem List (IPL): one centralized PL for all health Diagnosis/Purpose of Visits.
- Care Planning: goals and care plan for a problem with instructions, education, and interventions/follow up for the problem.
- Reminders: assist with reminding providers of screenings needed.
- Consultations: BH referrals to and from can be managed.
- Health Factors: used to describe a patient's health and wellness, such as tobacco use, activity level, occupation, etc.
- Community Alerts: three types of alerts (Suicidal Behavior, Infectious Diseases, and Public Health Alerts).

Functionality in RPMS EHR to assist with Clinical Decision Support and Care Coordination (cont.)

- Referred Care Information System (RCIS): primarily used for Contract Health Service types of referrals.
- Patient Flags: identifies specific patients to inform clinical staff of patient safety or high-risk clinical situations.
- Quick Notes or Orders: provides a shortcut button to open a note and template based on predefined settings.
- Notifications: system generated and user generated.
- Exam codes: used to document a result of an assessment including Depression, Alcohol, and Intimate Partner Violence/Domestic Violence.
- Capturing clinical scores for screening tools: PHQ scores, CAGE, CRAFFT, AUDIT/AUDIT-C, Suicide Risk Assessment.

RPMS iCare – Population Management

- Supports the pro-active identification and management of patient populations and creation of patient panels.
- Displays diverse patient data elements of the RPMS database in an integrated view (GUI).
- Utilizes existing RPMS applications and logic.
- Facilitates review of data related to clinical reminders, meaningful use, and quality performance measures for populations and individual patients.
- Plans, tracks, and coordinates patient care for improved patient care outcomes.

iCare Pulls Data from RPMS Applications

- Designated Specialty Provider Management System
- Scheduling
- Patient Registration
- PCC
- Immunization
- Case Management System
- Diabetes Management System
- QMan
- Women’s Health
- Clinical Reporting System
- Reminders
- Behavioral Health System (Suicide Data Only)

Current Features of iCare v2.3 p4

- Panel Creation/Pt Lists
- Diagnostic Tags
- Community Alerts
- Flags
- National Measure Adherence Status
- Reminders
- Best Practice Prompts
- Reminder Notifications
- Care Management (Asthma, COPD, HMS Diabetes, Immun., Employee Health
- Care Management Event Tracking (CMET)
- Meaningful Use Support
- Improving Patient Care Support

How Behavioral Health Clinicians or Programs can use iCare

BH Providers

- Case Management tracking of Behavioral Health patients
- Ability to review upcoming or daily scheduled patients in a clinic
- Utilize community alerts for suicidal behaviors
- Recent onsite ER and/or Hospitalizations

BH Programs

- Create Suicide Registries for tracking purposes
- Track Meaningful Use Performance and Improving Patient Care (IPC) Measures
- Create Patient Panels for tracking data for grants

Panel Creation

- Users create panels using specific user-defined criteria to define the population. Panels can be shared, modified, and set to auto-repopulate.
- List of patients with key clinical data displayed on different tabs in a columnar format.

RPMS iCare - Exercise 24-Inpatients - Panel View

File Edit Patients Tools Window Help

Quick Patient Search:

Exercise 24-Inpatients

Multiple adm past year

Properties

Total Patients = 7

Patient List Last Updated: Jun 30, 2015 08:04 PM

by KELSEY,JOANNA F

Patient List | Reminders | Rem Aggregated | Natl Measures | Natl Aggregated | CMET | Care Mgmt | Diagnostic Tags | Flags | Definition Details

Add Open Remove Repopulate Copy Cut Paste Modify Share Layout

DOB	Communi...	Preferred...	Race	Ethnicity	Sex	Last Vi...	La...	Age		Designated P...	Community	Active DX Tags
Feb 27, 1996		ENGLISH	AMERICAN INDIAN OR ALASKA NATIVE	NOT HISPANIC OR LATINO	F	Mar 12, 2015		19 YRS		WHITTEN,M MD	UNKUMUTE	Obese (P)
Dec 08, 1931			AMERICAN INDIAN OR ALASKA NATIVE		M	May 03, 2015		83 YRS			TOPEKA	CVD AR (P)
May 16, 1971			AMERICAN INDIAN OR ALASKA NATIVE		M	Apr 16, 2015		43 YRS			SILVER LAKE	{D}
May 04, 1974			AMERICAN INDIAN OR ALASKA NATIVE		M	Apr 14, 2015		41 YRS			TOPEKA	Asthma (P); HT
Sep 07, 1945			AMERICAN INDIAN OR ALASKA NATIVE		M	Apr 15, 2015		69 YRS		FRANKLIN,DANIEL	HIAWATHA	CVD AR (P)
Nov 16, 1961		ENGLISH	AMERICAN INDIAN OR ALASKA NATIVE	NOT HISPANIC OR LATINO	F	May 07, 2015		53 YRS		MOREHEAD,C MD	HIAWATHA	
Aug 23, 1976					F			38 YRS			SOLDIER	

Ready. | Current Layout: Customized | Selected Rows: 0 | Visible Rows: 7 | Total Rows: 7

Customized Layouts

- Eight types of layout that can be customized for any panel
- Users decide what patient data they would like to review by customizing layouts

RPMS iCare - Exercise 24-Inpatients - Panel Definition

Definition | Layouts | Sharing | Auto Repopulate Options

Panel View Tab		Layout in Use
Patient List	Edit	Customized
Reminders	Edit	Reminders Default
Natl Measures	Edit	Performance Default
Care Mgmt Groups		
Asthma	Edit	Asthma Default
COPD	Edit	COPD Default
Diabetes	Edit	Diabetes Default
HIV/AIDS	Edit	HIV/AIDS Default
Immunizations	Edit	Immunizations Default
CMET		
Events	Edit	Events Default
Tracked Events	Edit	Tracked Events Default
Follow-up Events	Edit	Followup Events Default

Panel View Tab		Layout in Use
Definition Details		
Allergies	Edit	Allergies Default
CPT	Edit	CPTs Default
ER	Edit	ER Visits Default
Inpatient	Edit	Customized
Labs	Edit	Lab Tests Default
Medications	Edit	Medications Default
Patient Education	Edit	Pt Education Default
Problems	Edit	Problems Default
Reminders	Edit	Reminder Notifications Default

OK | Cancel

Panel List Tab “New” Icon

RPMS iCare - KELSEY,JOANNA - 2010 DEMO HOSPITAL

File Edit View Tools Window Help

Quick Patient Search:

Panel List | Flag List | Community Alerts | CMET

New Open Delete Repopulate Modify Share Copy

Panel Name	Panel Description	# of Pts	Last Updated	Last Updated By	Owner
ast		321	Dec 02, 2010 12:25 PM	KELSEY,JOANNA	KELSEY,JOANNA
Asthma0-19yrold	PaintownAndYellowhillAtLeastOneVisit	157	Jul 13, 2010 07:21 PM	KELSEY,JOANNA	KELSEY,JOANNA
AtRiskCardio-Vascular	SeenAtLeast2x/lastyear	128	Dec 10, 2010 10:27 AM	KELSEY,JOANNA	KELSEY,JOANNA
behavioral health		1	Dec 10, 2010 10:27 AM	KELSEY,JOANNA	KELSEY,JOANNA
BigCoveDomesticViolence/Alcohol	15-40 femalesSeen at least 1x/last 6months	11	Dec 10, 2010 10:27 AM	KELSEY,JOANNA	KELSEY,JOANNA
CMET Events Patients EOProvider11/19/2010 10:49:54 AM	Selected patients panel created on 11/19/2010 by KELSEY,JOANNA	176	Nov 19, 2010 10:50 AM	KELSEY,JOANNA	KELSEY,JOANNA
CMET Queued SkeletalEventsMay21May 20 2010	Selected patients panel created on 6/11/2010 by KELSEY,JOANNA	3	Jun 11, 2010 12:36 PM	KELSEY,JOANNA	KELSEY,JOANNA
CMET Tracked Events Patients - 10/27/2010 2:45:06 PM	Selected patients panel created on 10/27/2010 by KELSEY,JOANNA	52	Oct 27, 2010 02:45 PM	KELSEY,JOANNA	KELSEY,JOANNA
CMET Tracked Events Patients - 6/14/2010 12:46:34 PM	FineNeedlePatients panel 6/14/2010 by JK	1	Jun 14, 2010 12:46 PM	KELSEY,JOANNA	KELSEY,JOANNA
CMET Tracked Events Patients - 6/15/2010 11:58:34 AM	Selected patients panel created on 6/15/2010 by KELSEY,JOANNA	1	Jun 15, 2010 11:58 AM	KELSEY,JOANNA	KELSEY,JOANNA
CMET Tracked Events PatientsTanyaJohnson	Fine needleAspiration 6/14/2010 by JK	1	Jun 14, 2010 12:50 PM	KELSEY,JOANNA	KELSEY,JOANNA
Community Alerts Patient Detail - 12/6/2010 4:11:07 PM	Selected patients panel created on 12/6/2010 by KELSEY,JOANNA	11	Dec 06, 2010 04:13 PM	KELSEY,JOANNA	KELSEY,JOANNA
Community Alerts Patient Detail - 7/14/2010 9:06:23 AM	Selected patients panel created on 7/14/2010 by KELSEY,JOANNA	42	Jul 14, 2010 09:06 AM	KELSEY,JOANNA	KELSEY,JOANNA
Copy of Sensitive patients		16	Jun 11, 2010 06:58 AM	ACORD,ARLIS L	KELSEY,JOANNA
DiabetesDx Tag	BigCove	236	Jun 29, 2010 02:42 PM	KELSEY,JOANNA	KELSEY,JOANNA
DialysisPatientsQMan11/09	MCProvider	61	Jul 08, 2010 03:39 PM	KELSEY,JOANNA	KELSEY,JOANNA
EFProvider		407	Nov 18, 2010 09:40 AM	KELSEY,JOANNA	KELSEY,JOANNA

Selected Rows: 1 | Visible Rows: 35 | Total Rows: 35

Definition Tab

Select one of ten Population Search Options to identify a group of patients:

- No Pre-Defined Population-Add Pts Manually
- My Patients
- Patients Assigned To
- Scheduled Appointments
- Hospitalizations
- ER Visits
- QMan Template
- RPMS Register
- EHR Personal List
- Ad Hoc Search

Example: Hospital Admission Panel

RPMS iCare - Exercise 24-Inpatients - Panel Definition

Definition | Layouts | Sharing | Auto Repopulate Options

*Panel Name: Exercise 24-Inpatients
Category: Class Exercise
Designate IPC Panel?
Properties

Panel Description: Multiple adm past year

Population Search Options

- No Predefined Population Search - Add Patients manually
- My Patients
- Patients Assigned to
- Scheduled Appts
- Inpatient Visits
- ER Visits
- QMan Template
- RPMS Register
- EHR Personal List
- Ad Hoc Search

Apply Additional Filters?

Inpatient Visits Parameters

Current Inpatient?

*Admit Range
By Date (none) to (none)
By Timeframe Last Year

*Discharge Range
By Date (none) to (none)
By Timeframe Last Year

Admit Type: Edit
Attending Provider: Edit
Specialty: Edit
Ward: Edit
Nurse: Edit
Disposition Type: Edit

Filters - n/a

OK Cancel

Panel View Hospitalization Details

RPMS iCare - Exercise 24-Inpatients - Panel View

File Edit Definition Details Tools Window Help

Quick Patient Search:

Exercise 24-Inpatients

Multiple adm past year

Properties

Total Patients = 7

Patient List Last Updated: Jun 30, 2015 08:04 PM

by KELSEY,JOANNA F

Patient List | Reminders | Rem Aggregated | Natl Measures | Natl Aggregated | CMET | Care Mgmt | Diagnostic Tags | Flags | **Definition Details**

Please Select a Group: Inpatients

Copy Patient(s) Layout

HRN	Community	Admissio...	Admit Ty...	Diagnosis	Attending...	Ward	Specialty	Discharg...	Discharg...	Sex	Age	DOB	Designated P...	Active DX Tags
112718-DB	UNKUMUTE	Mar 12, 2015	REFERRED FROM IHS CLINIC	FRACTURE OF THE RIGHT FEMUR		GENERAL		Mar 28, 2015	REGULAR DISCHARGE	F	19 YRS	Feb 27, 1996	WHITTEN,M MD	Obese (P)
103101-DB 103100-HO	TOPEKA	Apr 20, 2015	DIRECT	CHEST PAIN	COON,J MD	GENERAL	GENERAL MEDICINE	Apr 21, 2015	REGULAR DISCHARGE	M	83 YRS	Dec 08, 1931		CVD AR (P)
103101-DB 103100-HO	TOPEKA	May 03, 2015	DIRECT	CHEST PAIN	WHITTEN,M MD	GENERAL	GENERAL MEDICINE	May 10, 2015	TRANSFERRED	M	83 YRS	Dec 08, 1931		CVD AR (P)
106488-DB 106487-HO	SILVER LAKE	Apr 16, 2015	DIRECT	RPMS TEST ADMIT	ADAM,ADAM	GENERAL	GENERAL MEDICINE	Apr 21, 2015	DEATH AFTER 48 HRS W/O AUTOPSY	M	43 YRS	May 16, 1971		{D}
104748-DB 104747-HO	TOPEKA	Apr 14, 2015	REFERRED FROM IHS CLINIC	VOMITING	WHITTEN,M MD	GENERAL	INTERNAL MED OBSERVATION	Apr 17, 2015	REGULAR DISCHARGE	M	41 YRS	May 04, 1974		Asthma (P); HTN (F
111340-DB 111339-HO	HIAWATHA	Apr 15, 2015	DIRECT	TEST	COON,J MD	GENERAL	GENERAL MEDICINE	Apr 19, 2015	TRANSFERRED	M	69 YRS	Sep 07, 1945	FRANKLIN,DANIEL	CVD AR (P)
100487-DB 100486-HO	HIAWATHA	Apr 07, 2015	REFERRED FROM IHS CLINIC	CONGESTIVE HEART FAILURE	MOREHEAD,C MD	ICU	GENERAL MEDICINE	Apr 20, 2015	IRREGULAR (AMA)	F	53 YRS	Nov 16, 1961	MOREHEAD,C MD	
100487-DB 100486-HO	HIAWATHA	May 07, 2015	DIRECT	CONGESTIVE HEART FAILURE	MOREHEAD,C MD	GENERAL	GENERAL MEDICINE	May 10, 2015	REGULAR DISCHARGE	F	53 YRS	Nov 16, 1961	MOREHEAD,C MD	
112364-DB 112363-HO	SOLDIER	Mar 14, 2015	DIRECT	VOMITING						F	38 YRS	Aug 23, 1976		

Ready. | Current Layout: Customized | Selected Rows: 1 | Visible Rows: 9 | Total Rows: 9

Background Jobs Schedules Nightly, Weekly, Monthly

RPMS iCare - Background Jobs

File Edit Tools

Background jobs are scheduled by your Site Manager. It is recommended that they be run both nightly and weekly. Contact your Site Manager if you have any questions.

Job	Type	Start	End	Status	Next scheduled
MONTHLY	IPC Update	Jun 03, 2015 01:05 AM	Jun 03, 2015 01:11 AM		Jul 01, 2015 08:00 PM
	MU Clinical Quality	Jun 02, 2015 01:03 AM	Jun 02, 2015 01:23 AM		Jul 01, 2015 08:00 PM
	MU Performance	Jun 02, 2015 06:30 PM	Jun 02, 2015 06:30 PM		Jul 01, 2015 08:00 PM
NIGHTLY	Best Practice Prompts	Jun 30, 2015 08:04 PM	Jun 30, 2015 08:04 PM		Jul 01, 2015 08:00 PM
	Care Mgmt Update	Jun 30, 2015 08:04 PM	Jun 30, 2015 08:04 PM		Jul 01, 2015 08:00 PM
	CMET Data Mining	Jun 30, 2015 08:04 PM	Jun 30, 2015 08:04 PM		Jul 01, 2015 08:00 PM
	Comm Alerts	Jun 30, 2015 08:00 PM	Jun 30, 2015 08:00 PM		Jul 01, 2015 08:00 PM
	Diagnostic Tags	Jun 30, 2015 08:00 PM	Jun 30, 2015 08:00 PM		Jul 01, 2015 08:00 PM
	Flags	Jun 30, 2015 08:00 PM	Jun 30, 2015 08:00 PM		Jul 01, 2015 08:00 PM
	Natl Measures	Jun 30, 2015 08:00 PM	Jun 30, 2015 08:03 PM		Jul 01, 2015 08:00 PM
	Panel Autopopulate	Jun 30, 2015 08:04 PM	Jun 30, 2015 08:08 PM		Jul 01, 2015 08:00 PM
	Reminders	Jun 30, 2015 08:03 PM	Jun 30, 2015 08:04 PM		Jul 01, 2015 08:00 PM
WEEKLY	Best Practice Prompts	Jun 28, 2015 03:00 PM	Jun 28, 2015 03:06 PM		Jul 05, 2015 03:00 PM
	Care Mgmt Update	Jun 27, 2015 03:00 PM	Jun 27, 2015 03:10 PM		Jul 04, 2015 03:00 PM
	Diagnostic Tags	Jun 27, 2015 02:00 AM	Jun 27, 2015 02:07 AM		Jul 04, 2015 02:00 AM
	Natl Measures	Jun 27, 2015 02:07 AM	Jun 27, 2015 02:32 AM		Jul 04, 2015 02:00 AM
	Reminders	Jun 28, 2015 05:00 PM	Jun 28, 2015 05:12 PM		Jul 05, 2015 05:00 PM

Reminders Aggregated

- Displays the percentage and count of patients in a panel that are current or overdue for a screening.

RPMS iCare - CMET MammogramEvents - 1/10/2012 4:41:15 PM - Panel View

File Edit Tools Window Help

Quick Patient Search:

CMET MammogramEvents - 1/10/2012 4:41:15 PM

Selected patients panel created on 1/10/2012 by KELSEY,JOANNA

Total Patients = 22

Patient List Last Updated: Jan 10, 2012 04:41 PM by KELSEY,JOANNA

Properties

Patient List | Reminders | Rem Aggregated | Natl Measures | Natl Aggregated | CMET | Care Mgmt | Diagnostic Tags | Flags

Reminders Aggregate data current as of: Jun 11, 2012 11:23 AM

Source	Category	Reminder Name	# Patients Eligible	# Patients Current	% Current	# Patients Overdue	% Overdue
CMET	Breast	Breast MRI	1	0	0.0%	1	100.0%
		Clinical Breast Exam	1	0	0.0%	1	100.0%
		Mammogram Dx Bilateral	1	0	0.0%	1	100.0%
		Mammogram Screening	7	0	0.0%	7	100.0%
	Cervical	Ob/Gyn Consult	1	0	0.0%	1	100.0%
		Pap Smear	6	0	0.0%	6	100.0%
		Pelvic Exam	3	1	33.3%	2	66.7%
EHR Clinical Reminders	Local	Cherokee Test	8	0	0.0%	1	12.5%
		Osteoporosis Management	6	0	0.0%	0	0.0%
		Osteoporosis Screen	1	0	0.0%	0	0.0%
	National	Alcohol Screen	22	0	0.0%	22	100.0%
		Blood Pressure	17	0	0.0%	17	100.0%
		Colon Cancer	14	0	0.0%	10	71.4%
		Depression Screen	22	6	27.3%	16	72.7%
		Dm Ace/Arb	8	0	0.0%	0	0.0%
		Dm Ace/Arb	8	0	0.0%	0	0.0%
		DM Aspirin	8	0	0.0%	0	0.0%
		DM Dental Exam	8	0	0.0%	8	100.0%
		DM Eye Exam	8	0	0.0%	7	87.5%
		DM Foot Exam	8	0	0.0%	7	87.5%
		DM HgbA1c	8	0	0.0%	8	100.0%
		DM Microalbumin	12	0	0.0%	9	75.0%
		DM Microalbumin	7	0	0.0%	6	85.7%
		Domestic Violence	2	0	0.0%	2	100.0%
		Height	6	6	100.0%	0	0.0%
		Height	16	0	0.0%	16	100.0%
		Lipid Profile Female	16	3	18.8%	13	81.3%
		Mammogram	12	0	0.0%	12	100.0%
		No Allergy Assessment	22	22	100.0%	0	0.0%
		Pap Smear	14	8	57.1%	4	28.6%

Selected Rows: 1 | Visible Rows: 53 | Total Rows: 53

Patient Record

- iCare pulls all documented RPMS patient data and displays it on different tabs in the Patient Record view so the “whole picture” is represented.

RPMS iCare - ALCHESAY,CLIFTON JAMES

File Edit Tools Window Help

Quick Patient Search:

Name: ALCHESAY,CLIFTON JAMES

HRNs: 107649-CI 107648-CH 107650-URA

Community: BIG COVE

Address: 2710 WARRIOR COURT ANYCITY,NORTH CAROLINA 28719

SSN: XXX-XX-1889

Phone: 555-555-6702

Sex: M

Work Ph.:

Age: 51 YRS

Alt. Phone:

DOB: May 09, 1959

DPCP: JCPROVIDER,ALLEN

Allergies: PENICILLINS

Barriers to Learning:

Additional Demographics | Add a Note

Care Mgmt | Referrals | DX Tags | Family HX | Notes

Cover Sheet | Snapshot | Flags | Reminders | BP Prompts | Natl Measures | CMET | Summ/Supp | PCC | Problem List

Recent Visits (1 year)

Date	Provider Narrative	Clinic
Mar 11, 2010	depression MEDICATION REFILL BILATERAL LEG PAIN HTN	PHARMACY 39

Insurance

Insurance Coverage	Effective...
MEDICAID AD	Apr 01, 2008

Scheduled Appointments (1 month)

Appointment Date/Ti...	Clinic

Panels (Add to Panel)

Panel Name	Owner
DiabetesDx Tag	KELSEY,JOANNA

Providers (Edit)

Registers

iCare Community Alerts Splash Screen

iCare Community Alerts

Community Alerts from Oct 15, 2011 to Nov 14, 2011

COMMUNITY ALERTS

Community Alerts provide deidentified visit data related to high-profile diagnoses that occurred within the past 30 days and may affect other patients in your community. The Alert categories are:

1. CDC Nationally Notifiable Infectious Diseases (CDC NND)
2. Suicidal Behavior Related Incidents
3. Public Health Alerts

Community	Type	Diagnosis	Cases Past 30 Days	Cases Yesterday	Most Recent Occurrence	Lab Confi
BIG COVE	Public Health	ILI	1	0	Nov 07, 2011	0
BIRDTOWN	Public Health	ILI	3	0	Nov 08, 2011	0
SYLVA	Suicidal Behavior	Ideation with Plan and Intent	1	0	Nov 08, 2011	0
WHITTIER	Public Health	H1N1	1	0	Nov 08, 2011	0
		ILI	2	0	Nov 08, 2011	0
WOLFTOWN	Public Health	ILI	1	0	Nov 08, 2011	0
YELLOWHILL	Public Health	ILI	2	0	Nov 08, 2011	0

Types of Community Alerts

Three types of Community Alerts are displayed in the iCare GUI:

- Suicidal Behavior, including ideation, attempts, and completion.
- Infectious Diseases as defined by the Center for Disease Control (CDC) Nationally Notifiable Infectious Disease (NND) program.
- Public Health Alerts related to Influenza Like Illnesses (ILI) and H1N1 Flu.

GENERATING REPORTS AND EXTRACTING DATA IN RPMS

Decide Which RPMS Application to Run a Report in?

- Depending on what kind of data you are looking for may determine which application is best for running a report. Unfortunately, many of us are not given access to all RPMS applications to run reports in each of them.
- Many Behavioral Health programs are limited to Behavioral Health System (AMH) reports and/or PCC (Patient Care Component) Management Reports. Security keys need to be assigned for these and a BHS (AMH) Site parameter needs to be set to allow the user to run reports for the entire facility/program.
- Reports can be generated to monitor work flow, clinical trends, compliance issues, and error reports.

RPMS Behavioral Health System (AMH) Two Reports Menus

- Most reports in RPMS are designed as a canned type of report, where logic is already included and the print format is set. There are also PGEN and GEN in BHS reports that can be more customized (found in the Reports Menu).
- DE – Data Entry Menu:
  - Controlled by the Data Entry Security Key
  - Primarily used by providers to run case management type reports
- RPTS – Reports Menu:
  - Controlled by the Reports Security Key
  - Primarily used by supervisory staff to run workload reports and program specific reports

BH Reports in PCC Management

- In addition to the reports found in BHS (AMH) there are some BH specific related reports found in PCC Management Reports:
  - Suicide Reporting Form Reports
  - Screening Reports:
    - Intimate Partner Violence/Domestic Violence
    - Alcohol
    - Depression
- EHR sites not passing their data to BHS (AMH) will have to run reports in PCC Management Reports.
- Sites that are completing all or some documentation in EHR/PCC must decide where best to run reports…PCC or BHS or both.

Additional Tips for Running Reports in RPMS

- At this time, the majority of the RPMS reports are in the Roll-n-Scroll environment. Finding a staff member who is familiar and efficient in this environment may be the best person to run your reports.
- Running reports using a Terminal Emulator application will also allow you to capture the report and import it into a word-processing application or Excel. This is helpful to put your data into graphs for presentations or reporting purposes.
- Remember, you may have to run more than one report to get at the data you need.
- Don’t get frustrated and keep practicing. You need to run reports consistently or else you forget the steps to run them.

Final Thoughts

- Continue working with staff to establish clinical documentation standards and workflows. It will make providers' jobs easier and it improves data quality.
- Routinely running reports for your facility or program will help to know your provider's productivity, quality assurance issues, and health trends in your patient population.
- Be sure to utilize the many tools in RPMS to assist with care management for your patients.

Contact Information

- RPMS Behavioral Health System website: http://www.ihs.gov/rpmsbh
- RPMS Behavioral Health System LISTSERV: http://www.ihs.gov/listserv/topics/signup/?list_id=172
- RPMS Electronic Health Record website: www.ihs.gov/EHR
- RPMS EHR LISTSERV: http://www.ihs.gov/listserv/topics/signup/?list_id=73
- OIT User Support: Support@ihs.gov
- Wendy Wisdom, Federal Lead for AMH: wendy.wisdom@ihs.gov