

The Indian Health Service (IHS) TeleBehavioral Health Center of Excellence in collaboration with the IHS Clinical Support Center (Accredited Provider) presents:

Behavioral Health Integration Webinar Series

Right-Sizing the Integrated Behavioral Health (IBH) Team: Staffing Ratios for Clinicians, Care Coordinators, and Beyond

Continuing Education in Behavioral Health

To Register: https://ihs.gov.zoomgov.com/webinar/register/WN_wztTn0GZTpSbjAfU9vIJQA

April 15, 2027, | 12:00 pm EST, 11:00 am CST, 10:00 am MST, 9:00 am PST, 8:00 am AKST

Duration: 1 hour

Presenter:

Andre Peri, PhD, Mental Health Director, Federally Qualified Health Center (FQHC)

Description:

Determining appropriate staffing models is one of the most important and challenging aspects of sustaining integrated behavioral health services. This webinar will explore practical approaches to evaluating staffing needs for clinicians, care coordinators, peer specialists, and other integrated care roles. Participants will examine how factors such as patient population, referral volume, workflow design, and scope of services influence staffing ratios and team structure. The session will provide strategies for aligning staffing models with operational demands, patient access goals, and long-term program sustainability.

Outcomes/Objectives:

1. Examine key factors that influence staffing needs and role allocation within integrated behavioral health programs.
2. Identify strategies for evaluating clinician, care coordination, and interprofessional staffing ratios based on patient population and service demands.
3. Apply practical approaches to designing sustainable IBH team structures that support access, workflow efficiency, and quality patient care.

Content Level:

Intermediate

Target Audience:

Target audience for training is clinical professionals, behavioral health specialists, and addiction specialists.

About the Presenter



Andre Peri, PhD, LP, is the Mental Health Director at a Federally Qualified Health Center (FQHC), dedicated to expanding access to high-quality mental health services for underserved populations. With over 10+ years of experience working with diverse communities, he emphasizes cultural humility and the integration of personal and cultural histories into care. Dr. Peri brings expertise in collaborative leadership, clinical data analytics, grant management, and integrated behavioral health, ensuring patient-centered, evidence-based approaches. His commitment lies in fostering emotional, mental, physical, and spiritual well-being through culturally competent and respectful care.

Instructions for Obtaining Continuing Education Credit:

To receive a certificate of continuing education you must:

- Electronically register for the session.
- Participate in the entire live 1 hour activity. No partial credit will be given.
- Complete the online evaluation by **April 29, 2027**. You will be able to print your certificate after completing the evaluation.

ACCREDITATION:



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INTERPROFESSIONAL CONTINUING EDUCATION

In support of improving patient care, IHS Clinical Support Center is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.



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This activity was planned by and for the health care team, and learners will receive 1.0 Interprofessional Continuing Education (IPCE) credit for learning and change.

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The IHS Clinical Support Center designates this live activity for 1 hour of *AMA PRA Category 1 Credit™* for each hour of participation. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Nurses

This activity is designated 1.0 contact hour for each hour of participation.

Physician Associates



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Psychologists



Continuing Education (CE) credits for psychologists are provided through the co-sponsorship of the American Psychological Association (APA) Office of Continuing Education in Psychology (CEP) and the IHS Clinical Support Center. The IHS Clinical Support Center maintains responsibility for the content of the program. Psychologists completing this course receive 1.0 continuing education credit.

Counselors

Many state Counselor boards (including the various types of addiction counselors, mental health counselors, etc.) accept either APA or ASWB approval. See these approvals under Psychologists and Social Workers. Please check with your board to be sure.

Attendance

Participants can select a certificate of attendance, enabling participants to register with licensing boards or associations that have not been preapproved for credits. To apply for credit types not listed above, participants should use the procedure established by the specific organization from which they wish to obtain credit.

Accreditation applies solely to this educational activity and does not imply approval or endorsement of any commercial product, services or processes by the CSC, IHS, the federal government, or the accrediting bodies.

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There is no commercial interest support for this educational activity.

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