



Indian Health Service Information Technology Tribal Shares Listening Session

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[month, date] 2011

TOPICS

- Director's Priorities
- Background & Purpose
- Tribal Consultation Process
- I/T/U IT Tribal Shares Workgroup
- Workgroup Recommendations
- Next Steps

IHS Director's Priorities

- Renew and strengthen our partnership with Tribes
- To reform the IHS
- Improve the quality of and access to care
- Ensure that our work is transparent, accountable, fair, and inclusive

BACKGROUND & PURPOSE

- IHS Headquarters (HQ) Program, Services, Functions and Activities (PSFA) Manual was first published in May 1997
- Intent of PSFA Manual is to share the entire HQ managed programs and funding information with all Tribes and Tribal organizations
- Allow Tribes and Tribal organizations to be fully informed to make decisions regarding available resources and programs to best meet the health care needs of their respective communities
- Planned update of PSFA manual ongoing; Office of Information Technology (OIT) component of the manual was updated as a draft but is on hold due to tribal listening sessions

Current Tribal Listening Session/ Consultation Process

- Critical event
 - Proposed changes to OIT tribal shares in 2008 to address changes in OIT
 - Dear Tribal Leader Letter, March 2009 (retracted proposed changes)
- 2. Announcement
 - Dear Tribal Leader Letter, August 16, 2010
http://www.ihs.gov/PublicAffairs/DirCorner/2010_Letters/08-16-2010_Letter.pdf
- Gather input via listening sessions
- Recommendations based on these sessions
- Tribal Consultation in late fall 2011
- Final Decision
- IT Share negotiations for FY 2013 based upon decision

I/T/U IT Tribal Shares Workgroup-2009

- Was created as a result of the March 2009 Dear Tribal Leader Letter,
- Worked on specific objectives
 - Review current OIT Tribal shares packages
 - Review comments from the Tribal consultation report logs
 - Provide advice and guidance to regions/areas on how to improve the consultation process
 - Develop OIT support packages, consistent with the IHS vision statement
- By late 2009, provided IHS Director with Executive Summary and Recommendations

Workgroup Recommendations

- The Workgroup supports the IHS removal of the proposal to restructure OIT IT Support Packages from the table as stated in the IHS Director's letter dated March 19, 2009.
- This reaffirms our commitment to self-determination and the PL 93-638, the Indian Self Determination and Education Assistance Act (ISDEAA), which authorizes the transfer of programs, services, functions, and activities, "or portions thereof."
- Any proposed changes to OIT Tribal share options or PSFAs go out to Tribes for formal consultation prior to the start of the negotiations cycle for which these changes will apply.

Workgroup Recommendations (cont.)

- Recommend that the OIT, in collaboration with the I/T/U Information Services Advisory Committee (ISAC), begin the process of refining the OIT service lines and packages, including pricing and assignment of Tribal Share options and realignment of the structure of the IHS OIT and taking into consideration the following issues:
 - (1) Reassess the culture and function of OIT within a proven industry business model:
 - (2) Fund and stabilize core services and develop optional service line packages; and

Workgroup Recommendations (cont.)

- (3) Expand the current IHS PSFA Manual and/or add a separate IT PSFA Manual to include:
 - Add “value added” service;
 - Adequate, accurate and up-to-date descriptions of PSFAs in the PSFA manual;
 - Identification of interdependent PSFAs in order to justify their indivisibility; and
 - Determination of an update cycle for the IT section of the IHS PSFA manual.

Workgroup Recommendations (cont.)

- Other Recommendations:
- Tribal IT needs are considered as options are developed;
- Include an active role for Tribal partners in the development of the IHS IT Strategic Plan and an assessment of Tribal needs and strategies;
- Develop an Equipment Needs Replacement List, incorporating all service sites;
- Develop a Workforce Development Plan to address future I/T/U IT staffing needs;
- Develop a fair and transparent IHS IT budget which accurately projects total annual expenditures and unmet need as compared to health IT industry standards;
- Establish a consolidated IT budget line; and
- Develop a methodology to identify IHS IT research and development costs.

Current Steps and Plans

- Tribal Listening Sessions in each Area - March – May, 2011
- OIT and the ISAC will draft a proposal plan to address IT Tribal shares based on feedback from these listening sessions - Summer 2011
- Submit plan to the IHS Director for consideration – September 30, 2011
- Distribute proposed plan to the Tribal Leaders at least 60 days prior to the national consultation session
- Coordinate with the IHS Director to schedule a national Tribal consultation meeting
- Implement new IT Tribal shares in 2012 for FY2013 negotiations

Questions to Consider

- What do Tribal leaders want IHS to consider for developing options for OIT shares?
- What do Tribal leaders think about the current structure of IT services that are packages with separate tiers?
- Are there IT services that Tribal leaders need/want but are currently not offered?
- Is there information that Tribal leaders believe would be helpful to know about OIT in order to provide feedback to IHS?

IT Tribal Shares Improvement Project Website

- Review Area Listening Session schedule
- RSVP for sessions
- Review documents
- Summaries of the listening sessions will be on the web within 30 days of the session
- <http://www.ihs.gov/TribalShares/>

Submit comments/feedback

- Submit comments about the I/T/U IT Workgroup recommendations
- Submit comments/feedback on the IT Tribal Shares listening sessions
- Submission deadline June 15, 2011
- TribalShares@ihs.gov

Contacts

- RADM Theresa M Cullen, MD, MS
- IHS Chief Information Officer
- Theresa.Cullen@ihs.gov

- Raymond Willie
- Tribal Liaison (Acting)
- Raymond.Willie@ihs.gov

- Lisa DeCora, MPA, JD
- Management Analyst
- Lisa.DeCora@ihs.gov