

Ateb's Pharmacy Solutions



Ateb has more than 14,000 solutions installed in chain, hospital, clinic, community, and mail order pharmacies. Ateb works closely with our clients, and we are proud to have been awarded the 2002 Technology Supplier of the Year Award from Wal-Mart. Ateb's pharmacy solutions are below.

Pharmacy Line™, Ateb's Interactive Voice Response (IVR) solution that automates telephone call handling in the pharmacy. Pharmacy Line mirrors operational practices in the pharmacy and integrates with the existing infrastructure including the pharmacy application and telephone system. In addition to Pharmacy Line, Ateb offers solutions to collect prescription refill requests using both the **Internet** and **Kiosks**.

Prescriber Fax automatically faxes prescriber offices to request prescription refill authorizations.

NDC Check (Accuracy Check) automates manual accuracy check during the filling process or at final pharmacist check.

SignatureLine™ (Electronic Signature Capture) collects and stores patient signatures for counseling, prescription pick up, and privacy policy acknowledgement for HIPAA and third party audit requirements. SignatureLine eliminates paper storage and makes information readily available at the store level or centrally for future audits. Ateb's SignatureLine Drive Thru / Home Delivery feature offers a practical, sensible way to collect signatures at the drive-thru window or during home delivery.

Ateb's Pseudoephedrine Tracking Module automates the capture and identification of purchase of over-the-counter (OTC) products containing pseudoephedrine (PSE), phenylpropanolamine (PPA), and/or ephedrine (EPH) per current regulations. This module expands the existing Electronic Signature Capture Solution to incorporate the collection of required information for products containing the substances outlined in the laws.

Bin Management tracks the location of prescriptions in the pharmacy; including filled prescriptions and prescriptions with exceptions providing a more efficient process at prescription pickup.

Outbound Notification Solution provides reminder and notification to patients via Outbound Calls, e-mails, text messages, fax, and pages.

Compliance Enrollment and Management Solution is a patient pending solution providing pharmacies a tool to automate the process of **enrolling** patients into a Compliance Program (Opt-In Program) via Pharmacy Line or SignatureLine and automating the process of **managing** prescriptions enrolled in the program.

Call Center Solutions provides for the infrastructure to support Central Processing and Central Fill sites.

Internet Prescription Ordering provides pharmacies with an automated way to communicate between the public internet and the pharmacy management application to handle patient requests.

Patient Messaging is a patent pending solution that provides a communication channel to deliver targeted treatment, educational, or informational messages to patients while they are refilling their prescriptions using Ateb's Pharmacy Line or picking up their prescription via SignatureLine solutions. Ateb's embedded base of IVR solutions touches over 200,000,000 patient phone calls per year.